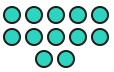


Who may act, and who may know

Sharing the answers doesn't mean everyone sees everything, or touches anything. **Pull knowing and acting apart**, put a name on every answer, and keep the dangerous details narrow.

CLOSE TO RACI

- A** **Accountable:** the one who owns the call
- R** **Responsible:** the few who make the change
- C** **Consulted:** whoever holds an answer
- I** **Informed:** everyone else, **before** the call, not after



Many can know

See the answers: is it fixed, blocked, reachable, how sensitive.



Few can act

Change the system: patch, reconfigure, turn it off.



One owns the call

Fix now, mitigate, next release, accept, or retire.

EVERY ANSWER IS A CLAIM

Evidence from a system

"The fixed version is installed, as of this morning." Strongest, while it's fresh.

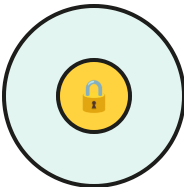
A claim from a named owner

"Nothing calls that function." Good, and checkable later.

Hearsay

"I think someone said it was fine." Not an answer. A reason to go ask.

CLAIM	WHOSE	GOOD UNTIL
"Nothing calls it."	Dana, app lead	next release



Share in layers

The answers, widely. Fixed? Blocked? Reachable? How sensitive? Mostly not dangerous.

The details, narrowly. How the flaw works and how to use it, only for the people fixing it. That layer opens once it's fixed.

Agents get the same rules, stricter

An agent can **know a lot, act very little** (it proposes, a person approves), and **never be the name on a claim**. It shows its sources and leaves a receipt, like everyone else.

WHERE TO START: FILL THIS IN FOR WHERE YOU WORK

THE SEVEN QUESTIONS	WHO CAN SEE IT (AND WHO SHOULD)	WHO CAN ACT	WHOSE NAME IS ON IT	GOOD UNTIL
1 · Already fixed?				
2 · Something blocking?				
3 · Can anyone reach it?				
4 · How sensitive?				
5 · Change it safely, how fast?				
6 · Retire it instead?				
7 · Who does the work?				

FIX FIRST Answers nobody's name is on, and people who can act but can't see.

Many can know. Few can act. One owns the call.

By Matt, ctpo.io. Free to use and share.
v1, Oct 19, 2026. Made with AI help:
ctpo.io/how-i-use-ai

ctpo.io/s1p3
The full piece